

Creating Communication Accessible Camps and Programs

Jacob Matthew
Communication Access Assessor

Georgia Burn
Speech Pathologist

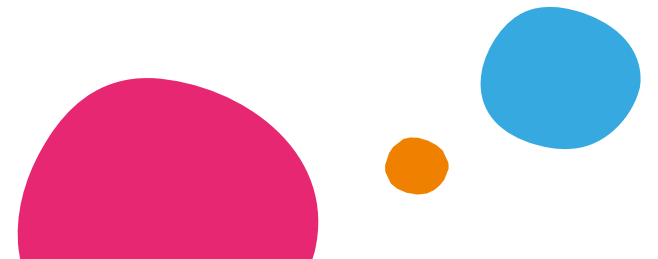
Communication and Inclusion Resource Centre




scope

What will we cover today?

- Who is Scope?
- What do we do?
- What is communication access and the Communication Access Symbol
- Case Study- Camp Manyung
- How is this relevant for you and what can you do?
- Questions



Scope's Mission

Scope's mission is to enable each person to live as an empowered and equal citizen.



Scope's Mission

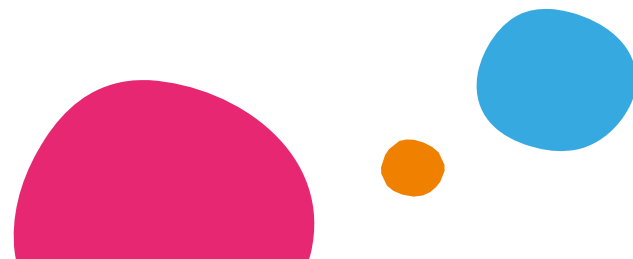
Scope's mission is to enable each person to live as an empowered and equal citizen.



Communication and Inclusion Resource Centre

We offer information, advice, resources and services including:

- **Communication access** – creating communication accessible communities
- **Communication aids** - Non-electronic Communication Aid Scheme & Kids Chat
- Translating written information into **Plain Language and Easy English**
- **Disability education** – for organisations, schools and community groups
- **Community inclusion and development** – enhancing community participation
- **Key Word Sign Australia**
- **Positive Behaviour Support Service**
- **Support Coordination**



Communication Access



“Communication access occurs when people are respectful and responsive to individuals with communication difficulties, and when strategies and resources are used to support successful communication”

-Solarsh, B., West, D., Johnson, H., Rezzani, N. (2013). *Communication Access*. Retrieved from: <http://www.scopevic.org.au/service/communication-access/>

Communication Access in action





How is this relevant for camps/programs?

Sports/Recreation activities and holidays/camping were respectively the third and fourth most common social activities participated in as identified by people with disability (ABS, 2018)

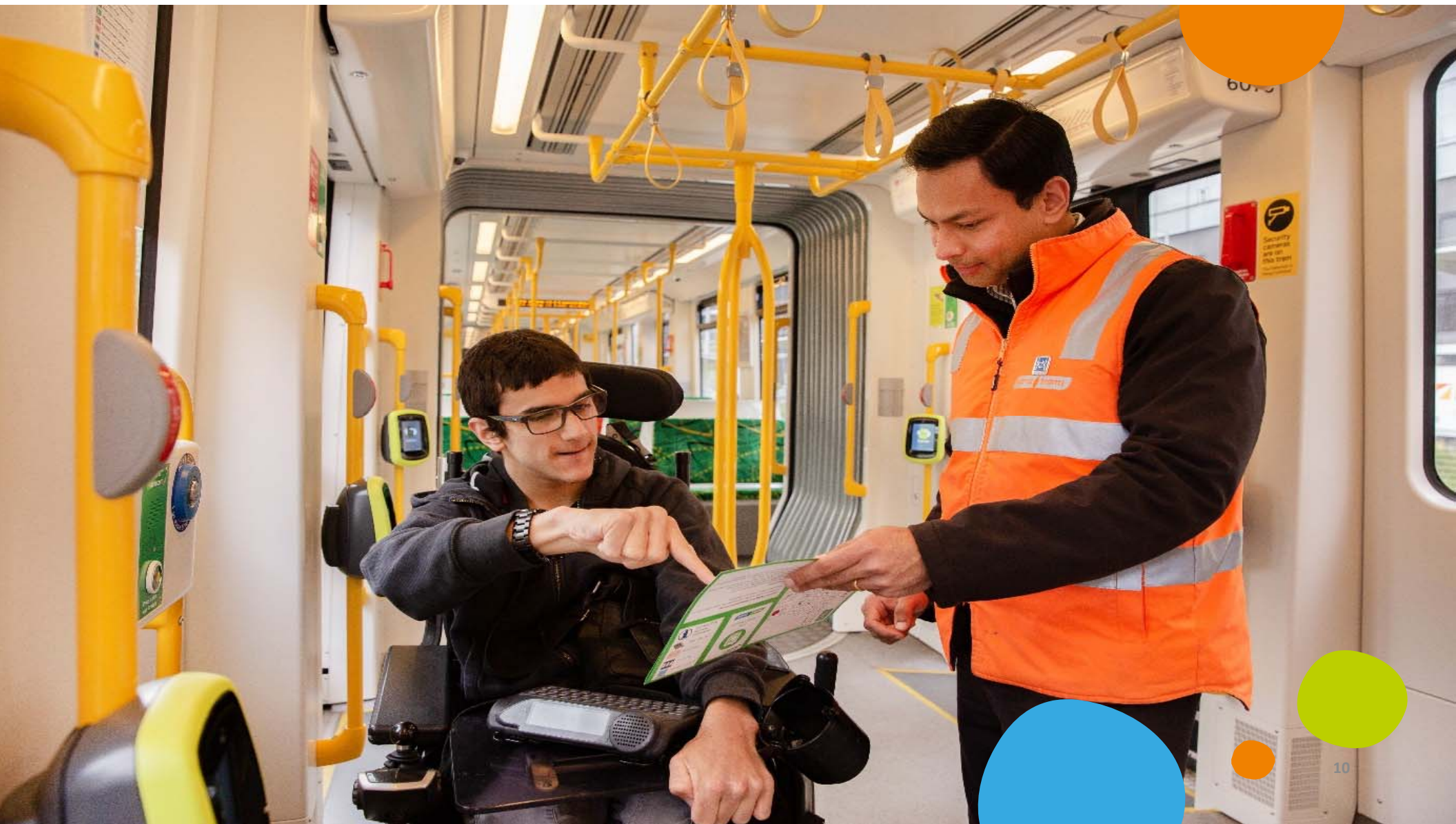


Over 1.2 million Australians have a communication disability (ABS, 2015)

44% of adult Australians do not have literacy skills to meet everyday needs (ABS, 2015)

820,000 Australians who do not speak English 'well' or 'at all' (ABS, 2016)

400,000+ Australians with dementia (ABS, 2016)



Becoming Communication Accessible



Communication Access Services



People

- Staff have received training to understand how to provide respectful and appropriate service to people with communication difficulties



Communication tools and strategies

- To support effective communication

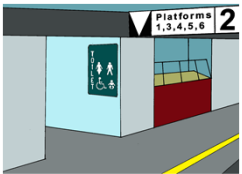


Accessible written Information

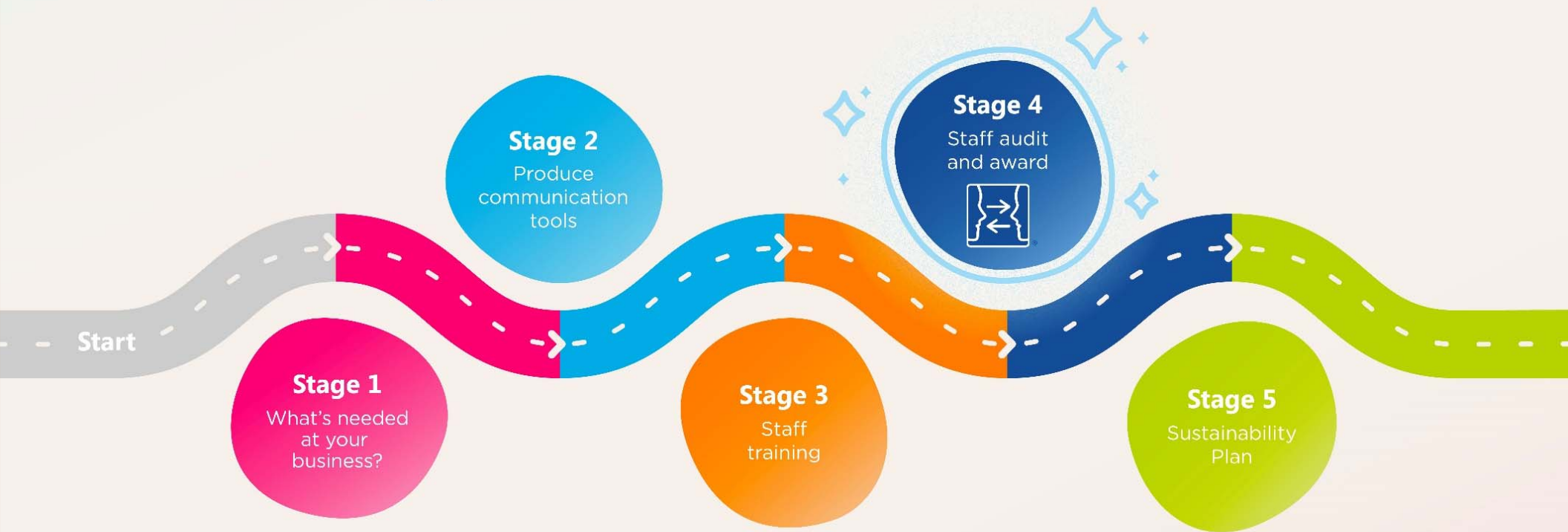
- (e.g. Easy English, braille, visual, auditory)

Environment

- Lighting, noise-levels and signage has been considered



The Communication Access Journey



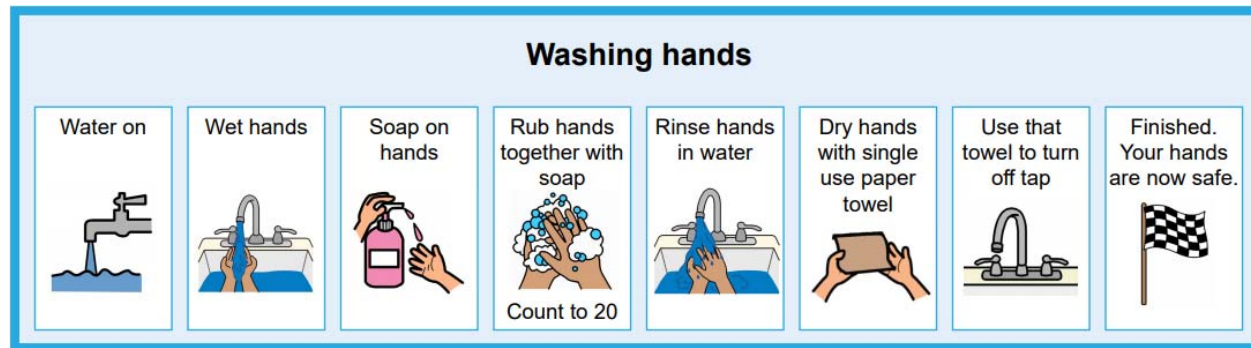
Directory of Communication Accessible Places



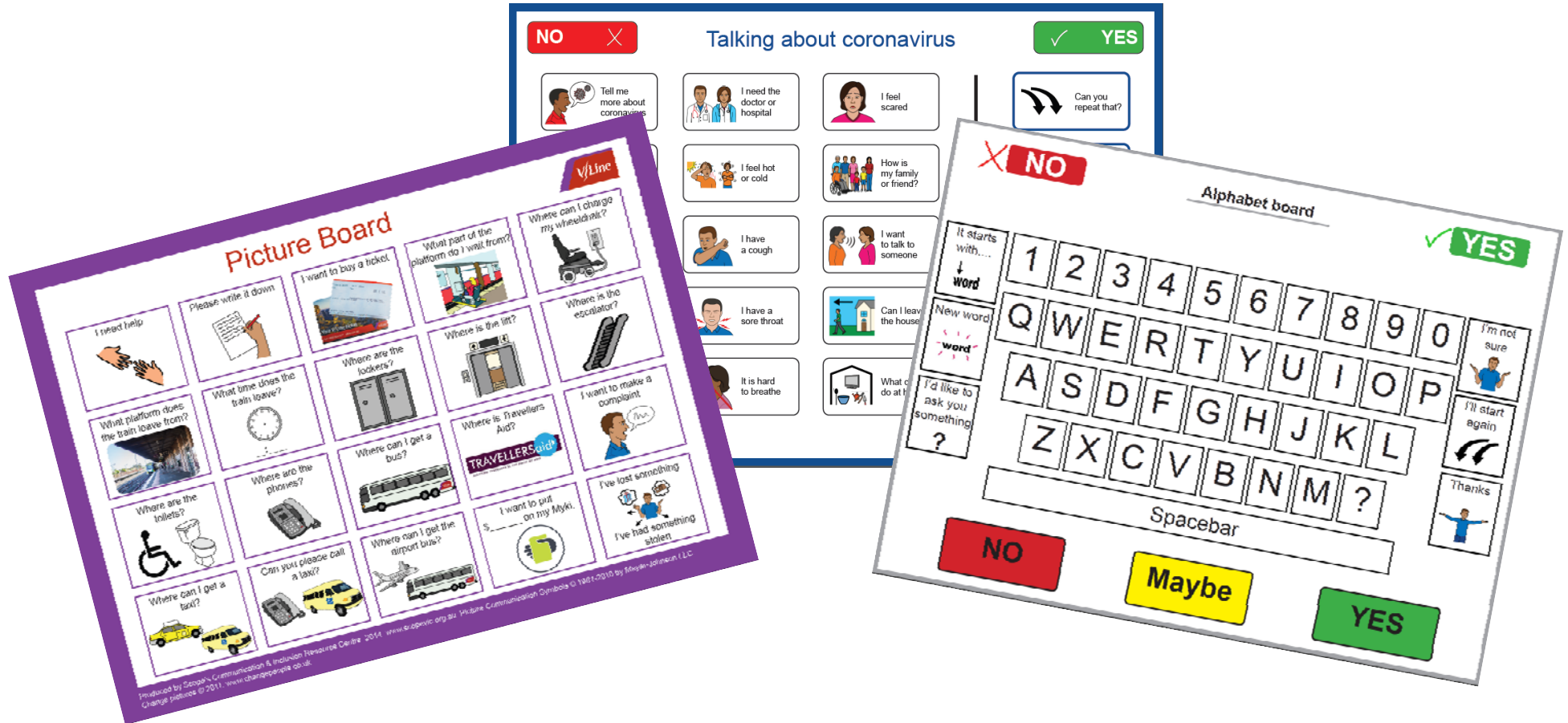
The screenshot shows the Scope website's 'Directory of Communication Accessible Places' page. The header features the Scope logo with the tagline 'making it happen' on the left. On the right, there is a search bar labeled 'Search by keyword' and three buttons: a magnifying glass icon, a button with 'A+' (likely for accessibility), and a button with 'A-' (likely for accessibility). Below the header is a navigation menu with links: 'About Scope', 'Services for Individuals', 'Services for Organisations', 'NDIS Hub', 'Blog & News', 'Resources Hub', and 'Shop'. A breadcrumb trail reads: 'Home > Services for Organisations > Access and Inclusion for Businesses > Communication Access > Directory of Communication Accessible Places'. The main heading is 'Directory of Communication Accessible Places' in a large, bold, pink font. Below this is a welcome message: 'Welcome to the Directory of Communication Accessible Places. This directory shows the businesses and services in Victoria that have been awarded the Communication Access Symbol.' At the bottom of the page is a map of Australia and New Zealand. The map highlights Victoria with a large blue circle and a white outline, indicating the focus of the directory. Other states and territories labeled include Western Australia, South Australia, Queensland, New South Wales, and Tasmania. Cities marked on the map include Perth, Adelaide, Melbourne, Sydney, Brisbane, and Auckland. New Zealand is also labeled.

What are Communication Tools?

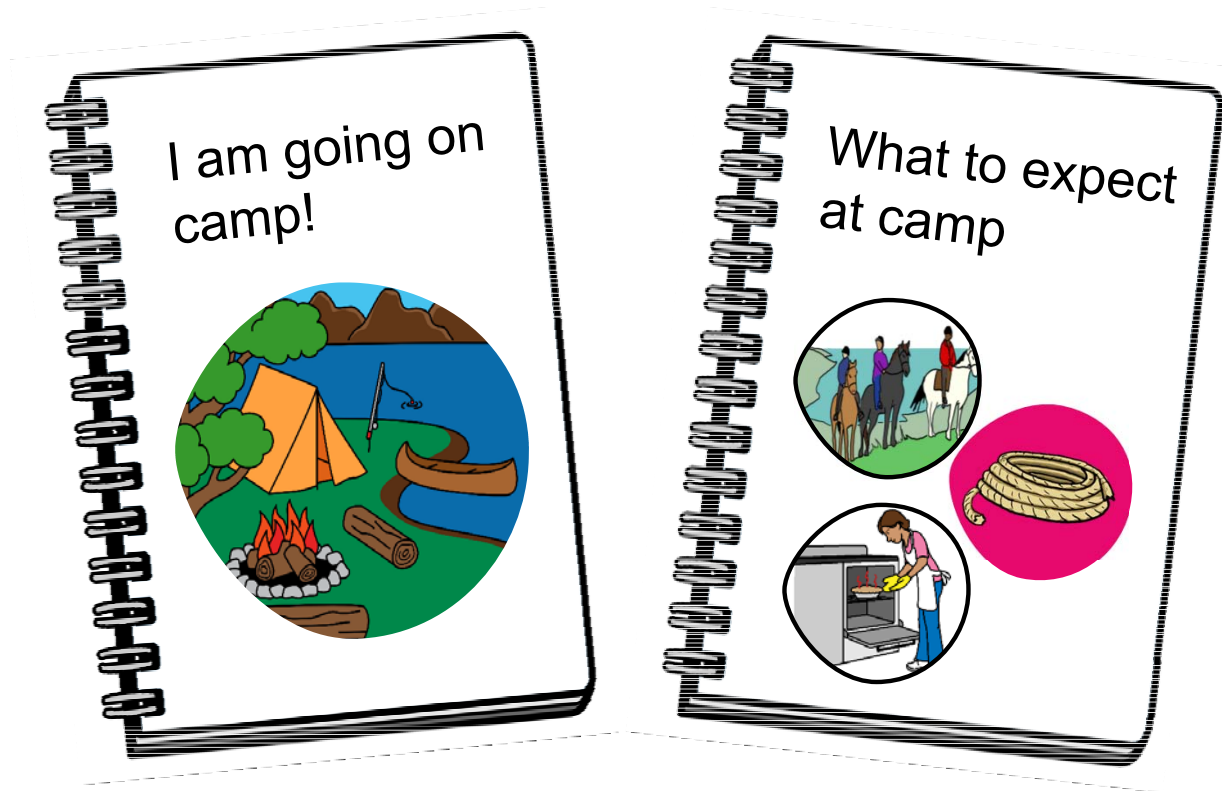
Visual Schedule



Communication Board

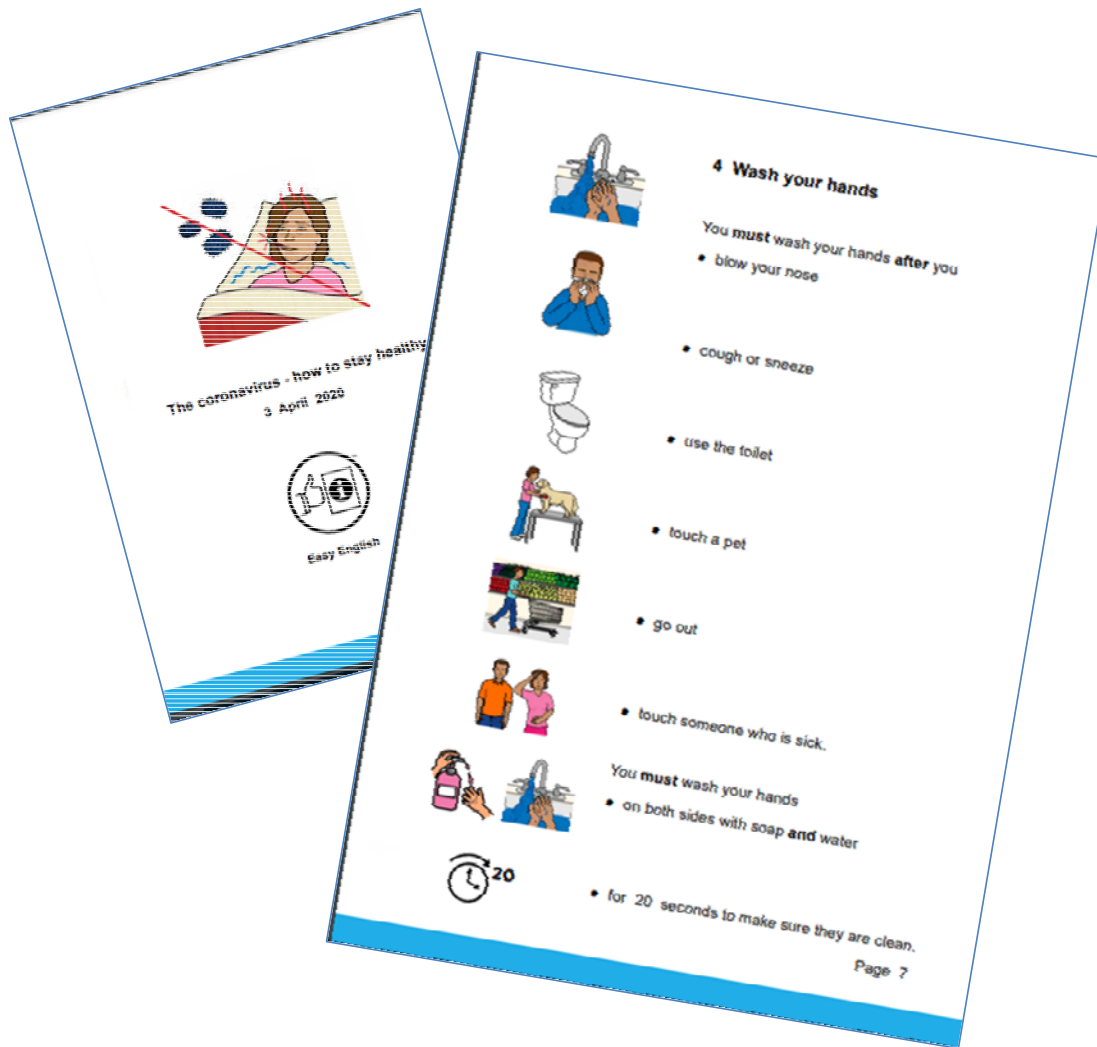


Social Stories



**What about
written
information?**





- Application forms
- Safety regulations
- Menus
- Signage etc.

Easy English



Case Study Camp Manyung



Camp Manyung Accreditation



Image Caption: Person using high ropes equipment, facing the camera with thumbs up.

Camp Manyung Accreditation



Camp Manyung Accreditation



Where to start?



Questions?

Contact:

communicationaccess@scopeaust.org.au

Level 2, 302 Burwood Road
Hawthorn, VIC 3122
scopeaust.org.au

